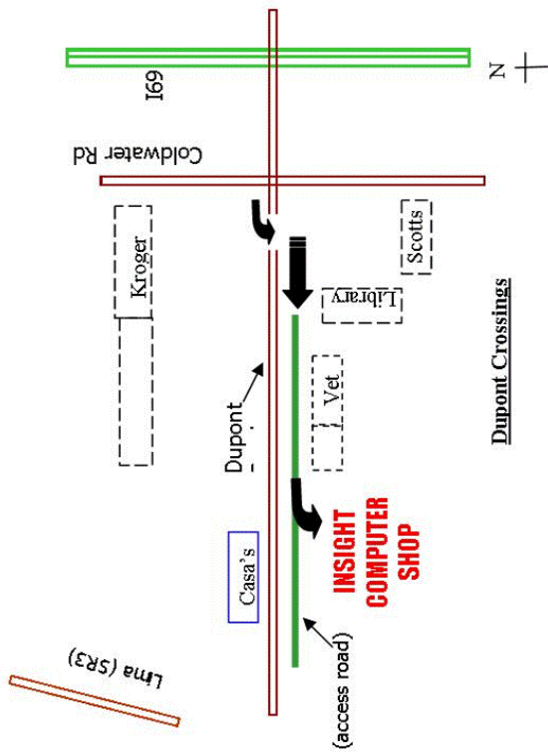


Insight Computer Service Shop



**344 East Dupont Rd.
Fort Wayne, IN 46825
260-489-8114**

WARRANTY POLICIES

Insight Computer Service Shop stands behind its products and services. In the unlikely event you experience a failure with one of our products, we will pursue the manufacturer or supplier of that product in attempts to obtain a replacement part or a refund, depending upon the manufacturer/suppliers warranty terms.

In the event a failure due to workmanship is identified, in most cases the failure will be corrected free of charge to the customer. This will be determined on a case by case basis as circumstances may alter the settlement received.

Off-Lease or refurbished system purchases carry a six month limited warranty limited to the replacement cost of the part excluding the cost of labor required for part (s) replacement. Extended warrant coverage may be purchased at 10% of the original purchase price of the unit to be compounded for each year of extension purchased.



DISCLAIMER

On-Site Computer Service Group, Insight Computer Service Shop, its employees and constituents are not liable for loss of data or production for any and all reasons relative or related to products and or services rendered.



Insight COMPUTER SERVICE SHOP



Products / Services



On-Site Computer Service Group, Inc. DBA: Insight Computer Service Shop
344 East Dupont Road, Fort Wayne, Indiana 46825
Bus Ph# 260-489-8114

SERVICES

Insight Computer Service Shop offers a wide array of key services. Specialty services include:

- **Virus Removal Service**
- **Comprehensive Virus Protection Package**
- **System Tune-up and Optimization**
- **High-Level Diagnostics**
- **Software and Hardware Upgrades and Repairs**
- **High-Level Data Recovery Service**
- **File Vault Service**

Insight Computer Service Shop also provides a variety of products including:

- **Windows Upgrades**
- **Custom System Design**
- **New and Off-Lease System Sales**
- **Accessories**

SALES

Whether you're considering purchasing a new or refurbished computer or perhaps it's parts and accessories you're looking for, Insight Computer Service Shop can help! While Insight specializes in Dell PC's, we are stocking a variety of computers to find the best fit for our customers. Insight even custom designs computers. Insight's flat-screen monitors come in a wide variety from low entry level to high-end designs. Insight also offers business class PC's for more demanding office applications. Insight has a large variety of parts and accessories for those who choose to build and repair their own computers. So whatever your computer needs may be, the solution can be found at Insight Computer Service Shop.

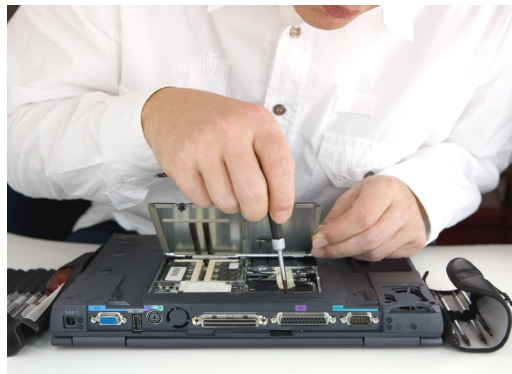
CONSULTATION

Who wants to spend money on something that isn't worth it? On the other hand, no one wants to throw away something that's worth keeping. Is your computer running poorly? Maybe all it really needs is a comprehensive tune-up or perhaps it's time to buy something new. How do you know which is the best choice? That's where Insight comes in! Our experts are looking for your best interests. We work closely with you to understand your needs, helping you make the best decision for you!



Our team of professionals know what it takes to provide you with the very best in comprehensive computer repair service. Our parent company, On-Site Computer Service Group Inc., has been serving large corporations and small businesses alike since 1998.

Locally owned and operated, Insight Computer Service Shop is the best choice for your family, friends and small business. We stand behind our products and services because we know they're the best. Because they're the best, your experience is better. That's why, as a member of the better business Bureau, Insight Computer Service Shop has a perfect A+ customer rating.



MESSAGE FROM THE OWNER

"Hello, my name is Paul Veltum. You have my personal guarantee that we are working hard to bring you the finest products and services available in computer repair and design. Having started the company back in 1998, at the prompting of my wife of 17 years, we found the perfect business model. It's to work hard, be fair, honest and exceed the expectations of the customer. Eleven years later, we're still going strong. I guess she was right! If there's anything you think we could be doing better, please let me know and thank you for your business!"

-Paul M. Veltum

President/CEO

On-Site Computer Service Group, inc.

DBA: Insight Computer Service Shop

INSIGHT COMPUTER SERVICE SHOP

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